

BOROUGH OF BARROW-IN-FURNESS
OVERVIEW AND SCRUTINY COMMITTEE

Meeting:- 5th December, 2013
at 2.00 p.m. (Committee Room No. 4)

A G E N D A

PART ONE

1. To note any items which the Chairman considers to be of an urgent nature.
2. To receive notice from Members who may wish to move any delegated matter non-delegated and which will be decided by a majority of Members present and voting at the meeting.

3. **Admission of Public and Press**

To consider whether the public and press should be excluded from the meeting during consideration of any of the items on the agenda.

4. Declarations of Interest

To receive declarations by Members and/or co-optees of interests in respect of items on this Agenda.

Members are reminded that, in accordance with the revised Code of Conduct, they are required to declare any disclosable pecuniary interests or other registrable interests which have not already been declared in the Council's Register of Interests. (It is a criminal offence not to declare a disclosable pecuniary interest either in the Register or at the meeting).

Members may however, also decide, in the interests of clarity and transparency, to declare at this point in the meeting, any such disclosable pecuniary interests which they have already declared in the Register, as well as any other registrable or other interests.

5. Apologies for Absence/Attendance of Substitute Members.
6. Confirmation of Minutes of the meeting held on 24th October, 2013 (copy attached).
- (D) 7. Cultural Services
- (D) 8. Street Cleansing
- (D) 9. Performance Management

**NOTE (D) – Delegated
(R) – Referred**

Membership of Committee

Councillors Roberts (Chairman)
Cassidy (Vice-Chairman)
Derbyshire
Hamilton
Husband
Johnston
R. McClure
Maddox
Opie
C. Thomson
M. A. Thomson
Wall

For queries regarding this agenda, please contact:

Sharron Rushton
Democratic Services Officer
Tel: 01229 876321
Email: srushton@barrowbc.gov.uk

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BOROUGH OF BARROW IN FURNESS
OVERVIEW AND SCRUTINY COMMITTEE

Meeting, Thursday, 24th October, 2013
at 2.00 p.m.

PRESENT:- Councillors Roberts (Chairman), Cassidy (Vice-Chairman) (Minute Nos. 14, 15 and part of 17), Derbyshire, Husband, Maddox, Opie, Sweeney and M. A. Thomson (Minute Nos. 14, 15 and part of 17).

14 – Apologies for Absence/Attendance of Substitute Members

Apologies for absence were submitted from Councillors Hamilton, Johnston, R. McClure, C. Thomson and Wall.

Councillor Sweeney had replaced Councillor C. Thomson for this meeting only.

15 – Minutes

The Minutes of the meeting held on 12th September, 2013 were taken as read and confirmed.

16 – Cultural Services

The Policy Review Officer provided Members with an update of the scrutiny review into Cultural Services.

The work group had agreed the following Terms of Reference:-

1. Gain a clear understanding of the leisure services the Council provided at its 3 core venues;
2. Examine performance of each venue in terms of costs, income and number of users;
3. Establish what residents expected from its leisure services in terms of provision and cost; and
4. Identify areas where potential improvements in performance value for money and public satisfaction could be achieved.

The work group had visited the Park Leisure Centre and the Forum and discussed opportunities and issues with management and staff.

The Forum Manager had discussed numerous ideas including:-

- Acts visiting Forum do so on a self-financing basis;
- Pop up shops; and
- Developing conference facilities.

The Policy Review Officer would arrange for the work group to visit the Dock Museum in the near future.

RESOLVED:- (i) That the information be noted;

(ii) That the Policy Review Officer arrange a visit to the Dock Museum with the Cultural Services Work Group and report back to the next meeting; and

(iii) That a letter of thanks be forwarded to Forum on behalf of the Committee congratulating them on the top quality acts that they were attracting to the area.

17 – University Hospitals of Morecambe Bay

The Policy Review Officer had invited the Chief Executive Officer of the University Hospitals of Morecambe Bay to attend this meeting. The Committee does not have any jurisdiction over the University Hospitals of Morecambe Bay and attendance would be at the discretion of the Chief Executive Officer.

Philip Woodford (Deputy Director of Corporate Affairs) and Joanne Borthwick (Assistant Chief Executive Officer) had agreed to attend the meeting and provided Members with a briefing regarding the improvements that were being delivered at Furness General Hospital.

Members asked a number of detailed questions relevant to the business of the meeting and requested information regarding the future of Furness General Hospital.

Philip Woodford and Joanne Borthwick responded to the questions and addressed the concerns raised.

The Chairman thanked Philip Woodford and Joanne Borthwick for attending the meeting.

RESOLVED:- To note the information.

18 – Street Cleansing

The Policy Review Officer provided Members with an update of the scrutiny review into street cleansing.

The Council was currently developing a waste management strategy to provide direction for waste collection up to 2021. The Council had engaged with Cumbria

County Council and WRAP to obtain their views. The Council were collecting data and developing options that would be presented to Members in the near future.

The Policy Review Officer circulated a letter from Lord de Mauley regarding new regulations requiring information about the quality of recylates that Material Recovery Facilities produced. He also circulated a graph identifying complaints and missed containers from the contract monitoring audit.

RESOLVED:- That the information be noted.

19 – Performance Management

The Policy Review Officer provided Members with the Quarter 1 performance figures for the current year and updated Members on the progress being made to update the Council's priorities.

Key Performance Indicators

Table 1 below shows performance against a selection of existing indicators:-

Local indicators

Indicator	Description	Q1 2012/13	Q1 2013/14	Change
9	Percentage of Council tax collected	29.23	29.04	
10	Percentage of NNDR collected	31.79	34.08	
12	Average number of days sick per member of staff	2.28	2.44	
NI 191	Kilograms of residual waste per household	210	223	
NI 192	% of waste recycled, composted	37.1	33.2	
	Weight of waste recycled and composted	4,885t	4354t	

The Council Tax collection figure for 2012/13 was marginally lower than the same period in 2011/12.

The NNDR figure had increased compared to last year.

The sickness figure was marginally worse than last year.

Residual waste per household had increased for the first time in seven years.

The total waste collected had fallen marginally indicating an increase in residual waste and a reduction in recycling.

The percentage of waste recycled was lower and the tonnage was 11% lower which would impact on the future value of the recycling rewards.

Management Board was currently developing the Council's priorities up to 2016 and these would be presented to this Committee when they were complete.

RESOLVED:- That the information be noted.

The meeting closed at 3.25 p.m.

OVERVIEW AND SCRUTINY COMMITTEE		Part One
Date of Meeting:	5th December, 2013	(D)
Reporting Officer:	Policy Review Officer	Agenda Item 7
<p>Title: Cultural Services</p> <p>Summary and Conclusions:</p> <p>Provide Members with an update of the scrutiny review into Cultural Services.</p> <p>Recommendation:</p> <p>Members are invited to consider the information and determine how this review should be progressed.</p>		

Report

The workgroup agreed the following Terms of Reference have been recommended:

1. Gain a clear understanding of the leisure services we provide at our 3 core venues.
2. Examine performance of each venue in terms of costs, income and number of users.
3. Establish what residents expect from our leisure services in terms of provision and cost.
4. Identify areas where potential improvements in performance value for money and public satisfaction can be achieved.

The work group has now visited the Park Leisure Centre and the Forum. They will visit the Dock Museum on 2nd December and discussed opportunities and issues with management and staff. I will provide a verbal update on the Dock visit at this meeting.

Background Papers

Nil

OVERVIEW AND SCRUTINY COMMITTEE	(D) Agenda Item 8
Date of Meeting: 5th December, 2013	
Reporting Officer: Policy Review Officer	
<p>Title: Performance Management</p> <p>Summary and Conclusions:</p> <p>To provide Member with the Q1&Q2 performance figures for the current year and to update Members on the progress being made to update the Council's priorities.</p> <p>Recommendation:</p> <p>Members are invited to consider the information and determine whether further action is required.</p>	

Report

Key performance Indicators

Table 1 is a selection of existing indicators.

Local indicators

Indicator	Description	Q2 2012/13	Q2 2013/14	Change
9	Percentage of Council tax collected	57.05	56.76	↓
10	Percentage of NNDR collected	59.88	61.20	↑
12	Average number of days sick per member of staff	6.05	5.37	↑
NI 191	Kilograms of residual waste per household	251	268	↓
NI 192	% of waste recycled, composted	40.4	36.6	↓
	Weight of waste recycled and composted	5,685	5,159	↓

The Council Tax collection figure for 2012/13 is marginally lower than the same period in 2011/12.

The NNDR figure has increased compared to last year

The sickness figure has improved compared to last year.

Residual waste per household has increased for the first time in seven years.

The total waste collected has increased marginally indicating an increase in residual waste and a reduction in recycling.

The percentage of waste recycled has is significantly lower and the tonnage is 9% lower which will impact on the future value of the recycling rewards.

The Deputy Executive Director will present the proposed Council's priorities to the Executive Committee in December.

Background Papers

Nil

OVERVIEW AND SCRUTINY COMMITTEE	(D) Agenda Item 9
Date of Meeting: 5th December, 2013	
Reporting Officer: Policy Review Officer	
Title: Street Cleansing	
Summary and Conclusions:	
Provide Members with an update of the scrutiny review into street cleansing.	
Recommendation	
Members are invited to consider the information and determine how this review should be progressed.	

Report

The Council is currently developing waste management strategy to provide direction for waste collection up to 2021. We have engaged with Cumbria County Council and WRAP to obtain their views. It is anticipated that WRAP will start to collect information using Kerbside Analysis Tools (KAT) during the week commencing 9th December and that they will be in a position to report to the Council in the first quarter of 2014.

The level of complaints against the street cleansing service has been reduced to less than 10 per week and is being sustained at that level. The main reason for complaints in recent months has been non-delivery of waste containers. The Council now has an appropriate stock of all containers except brown bins. Biffa have substantially cleared the backlog of container deliveries and we are now in a position where we should be able to deliver containers within 14 days. It is anticipated that the Council will start taking requests for brown bins in the first quarter of 2014.

Background Papers

Nil